

Deerpath Primary Care, SC

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PRESCRIPTION REFILL POLICY

- If possible, get your prescriptions filled while you are in the office. If you are unable to do so, please call between 9:00am and 3:00pm for your refill.
- All prescriptions will be called in to your pharmacy by 6:00pm on the day of your call.
- Remember that most narcotic prescriptions require a written prescription.
- When calling in for a refill, the operator will take a message and a nurse will return your call if necessary. Please have the name of the prescription, the dosage and the pharmacy number available.

We ask that you have your prescriptions refilled during your office appointments. In the event that it becomes necessary to have your prescriptions filled by using the prescription phone line, we will order enough medication to cover you until you are seen in the office.

It is our policy to have all medications called in to a pharmacy within one business day. When using the prescription phone line, please say and spell your name and the name of the medication. Include the dosage of the medication, the pharmacy name, the pharmacy phone number and the phone number where you can be reached.

It is helpful to bring an up-to-date list of all of your medications in for review during your office appointments.

For your safety, we limit prescribing new medications over the telephone.

As a matter of policy, our on-call physicians DO NOT call in prescriptions for narcotics or any other controlled substances on nights or weekends.